How to Make an Online Payment

1 Go to www.countrylots.net and click **Online Payments** (top right)

2 Enter your **email address** on file & **password** (top right). Click **Login**.

3 Click **Manage** (right side) next to the loan you want to access.

4 Click **Payments** (left side), then **Debit Payment** (right side)

5 Enter **Payment Information**, then click **Process Payment** (bottom left)

6 An email receipt will be sent to the email address on file.

How to Reset Your Password

1. Go to www.countrylots.net and click **Online Payments** (top right)

2. Click **Can't log in? Get help here.** (top right)

3. Enter your email address and click **I am not a robot**, then click **submit.**

4. You will receive an email with a temporary password.

5. Enter your email address and temporary password. Click **Login**.

6. To change your password, click **Account** (top right).

Troubleshooting

- If you do not have an email address on file, or you need to update your account information, please email **countrylots@gmail.com** with your request. Please allow up to **2 business days** for your account to be updated.

- If you are having trouble using the temporary password, try copying and pasting it instead of typing it.

- If you do not receive the email with the temporary password, check your **junk/spam** folder.

- To change your password, click **Account** (top right).