

ATTENTION CUSTOMERS:

The United States Postal Service is in a State of Delay in Georgia. If you mail in your payment, this could potentially delay the receipt of it by Country Lots for several weeks. We cannot apply your payment to your account until it is received, processed and deposited, even if you have photos or receipts showing you mailed the payment.

We HIGHLY recommend making your payment via the online portal if at all possible to ensure it is received and applied in a timely manner. If you are not familiar with using the online portal, you can find detailed instructions on our website under the Document Library tab. Your user name is the email address we have on file for you. If you do not know your password, please use the link that says “Can’t log in? Get help here.” An email will be sent with your password. If you do not see the email in your inbox, please check your SPAM and junk mail folders.

If you need to add or change your email address on file, please send an email to countrylots@gmail.com.

If you do not currently have a credit or debit card, but would like to pay online, please purchase a prepaid debit card. We do not have the ability to accept PayPal, Venmo or CashApp.

If you are mailing in a payment, please be sure to keep all tracking information and receipts for money orders and take photos of checks before they are mailed, especially if you are mailing in a payment in response to a late or final notice. You will receive an email receipt when your payment is applied to your account (please check Junk & SPAM). You can also log in to the portal and view the Payments section to see all payments that have been applied to your account.